



Dear Patient,

Our records indicate that you missed (2) appointments or canceled with less than 24 hours' notice. After (3) missed appointments, you will no longer be able to schedule appointments in advance and you will only be able to make same-day appointments or be seen as a walk-in based on availability.

Last-minute cancelations and missed appointments prevent us from providing care for others. As a courtesy to our patients, we make every effort to remind you of your upcoming appointments by phone, text, or email. We understand that circumstances may prevent you from making your scheduled appointment and required notice at least 24 hours in advance.

Need transportation? Our Community Services Team can assist with ride share or transportation services. For assistance, please call 352-518-2000 or visit us online at [www.PremierHC.org](http://www.PremierHC.org).

We look forward to serving you.

Sincerely,  
Premier Community HealthCare Group

