

Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing remains the same: our commitment to your safety.

Infection control is top priority for Premier. Our infection control procedures were developed to ensure that you and your family are receiving the safest dental care. Our health centers follow infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

## You will see some changes for your next dental appointment. For example:

- Our scheduling team will ask you pre-screening questions and the office staff will ask those same questions when you arrive.
- The staff will ask you to wash your hands and privately take your temperature before bringing you back for your dental appointment.
- The waiting room will no longer offer magazines, children's toys, and pamphlets as those items are difficult to clean and disinfect.
- Hand sanitizer is available throughout the office to use as needed.
- Social distancing guidelines will be used to reduce the number of people in the waiting room and
  for those receiving services with dental staff. That might mean that you're offered fewer options for
  scheduling your appointment.
- We will do our best to provide you with the safest, quality dental care.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. Please note that our Brooksville Dental Center remains closed until further notice. To make a dental appointment in our Dade City or Spring Hill locations, please call 352-518-2000 or visit our website at www.premierhc.org.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.