



### Statement on COVID-19: Issued on 3/12/20

As the nation confronts the new public health crisis with the spread of the Novel Coronavirus (COVID-19), Premier Community HealthCare wants to assure you we are here to support the efforts of the Centers for Disease Control (CDC) and the Florida Department of Health. We are dedicated to serving the health concerns of the entire community, especially our health center patients and healthcare workers on the front line.

Premier has applied the recommended precautions, along with increased communication and sanitization to continue offering uncompromising quality and accessible health care services. We are working closely with the Florida Department of Health to execute the guidelines put in place by the Centers for Disease Control (CDC) towards protecting our community members, patients and staff from COVID-19.

If you or a family member are experiencing the following symptoms: fever, cough, and shortness of breath please consult with the Florida Department of Health by email at **COVID-19@flhealth.gov** or call **866-779-6121**.

**We urge you to rely on official sources for information and remind you that practicing personal hygiene is your best defense:**

- Wash your hands frequently with soap and water for at least 20 seconds.
- Cover your coughs and sneezes with your arm, not your hands.
- If you are sick, please stay home and avoid gatherings/crowds.

**The Florida Department of Health is the lead agency for our state of Florida for all virus-related inquiries.** For the most up-to-date information about COVID-19, please visit [www.FloridaHealth.gov](http://www.FloridaHealth.gov). FDOH has also opened a COVID-19 Call Center that is available to answer any of your questions 24 hours a day, 7 days a week. The number is 866-779-6121 or email your questions to [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

**For the latest global updates please visit:**

- **World Health Organization:** [www.who.int](http://www.who.int)
- **Centers for Disease Control:** [www.cdc.gov](http://www.cdc.gov)

Premier Community HealthCare continues to monitor the rapidly changing situation and are committed to your health. We are operating regular business hours and remain ready to serve our community as we work together to address the COVID-19 concerns. As a community health center, we are here to serve all persons, regardless if you are insured, uninsured or your ability to pay. We care for all patients regardless of ability to pay and offer a discount fee program based on income and household size. For more information, please visit our website: **[www.premierhc.org](http://www.premierhc.org)**

