



No Show Policy

It is our top priority to serve our patients with quality care. When a patient makes an appointment, it creates a commitment between the patient and Premier Community HealthCare. For our providers and care team to best serve all patients, a **24-hour minimum notice to cancel or reschedule an appointment is required**. Patients that have a history of four or more “no-show appointments” will be prevented from scheduling appointments in advance, but will be offered walk-in visits as available or needed.

How to cancel or reschedule an existing appointment:

1. Call 352-518-2000

OR

2. Modify appointment via Text Message Reminders

No-Show Appointment– Cancellation with less than 24 hours’ notice OR arrival more than 15 minutes late.

Walk-In Appointment– Nonscheduled, day of services appointment based on availability and need.
May be subject to extended wait times.

By adhering to this policy, we are able to best serve our community. Thank you for choosing Premier Community HealthCare as your patient-centered medical home, we look forward to providing you and your loved ones with care.

