

## 2016 ANNUAL REPORT



# A Letter to Our Community



It is an honor to work with the talented Premier Community HealthCare team of professionals who provide exceptional care and service to our patients year-round. All of our employees are amazingly dedicated people who live our mission and values each day. It is the Premier Community HealthCare values of teamwork, respect, integrity, compassion and excellence that are highlighted in this year's annual report. Each component represents key accomplishments from 2016 and is a visual testament of these values that are an integral part of the patient experience at Premier.

The support of our board members, care team and community partners helped fuel our phenomenal growth over the past five years. In 2016 we served more than 25,000 patients in the Pasco County area and provided more than 99,000 visits to patients in our medical, dental and behavioral health centers.

As we reflect on the milestones of this past year, we are also strategically positioning our organization for the future. The

ever-changing structure of health care has major implications for our patients, and we are dedicated to assisting them through those changes. As we commemorate 2016 and look forward to many opportunities in coming years, we remain mindful of our mission, values and dedication to our patients.

Joseph Resnick, MHA, FACHE Chief Executive Officer



I became a patient at Premier Community HealthCare when I was pregnant and searching for obstetrics care within my insurance network. The Premier providers cared for me personally and emotionally and provided me with comforting pre-natal care. By the end of my pregnancy, I knew I wanted to get involved and thus began my Board of Directors involvement.

From the first phone call to every follow-up interaction, the team at Premier strives to provide all patients with quality care. I thank you for taking the time to read our Annual Report, and I am forever grateful to our Board of Directors and the many community partners, charitable donors and supporters who make our work possible.

**Tristan Peterson-Yargus**Board Chair

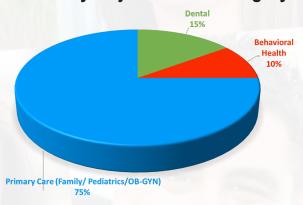
# 25,562 PATIENTS SERVED 99,522 VISITS

Premier is a safety net for the uninsured, providing a Discount Fee Program (DFP) based on the Federal Poverty Level (FPL)\* limits to determine financial responsibility for each patient.

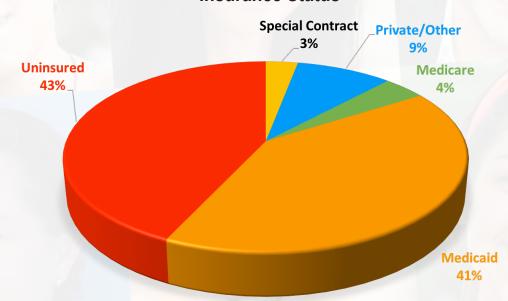
#### Patients/Users by Major Service Category

### Dental 18% Behavioral Health 6% Primary Care (Family/Pediatrics/OB-GYN) 76%

#### **Visits by Major Service Category**



#### **Insurance Status**



\*A measure of income issued every year by the Department of Health and Human Services (HHS). Federal poverty levels are used to determine eligibility for certain programs and benefits: \$24,600 for a family of 4. https://www.healthcare.gov/glossary/federal-poverty-level-FPL/

# FOCUSING ON OUR COMMUNITY



#### Premier's 3rd Annual Women's Health Fair

Coinciding with Cervical Cancer Awareness Month, **more than 100 women** utilized the health resources at this free event. Services included cervical cancer screenings, STD screenings, BMI measurements, blood pressure screenings, and five interactive presentations designed to provide health resources and information.

#### Children's Dental Health Day

Children ages 1-17 received services throughout the day including X-rays, dental exams, cleanings, sealants and fluoride treatments. Premier exceeded its goals by treating **99 unduplicated patients**, 26% of whom were new patients, along with 28% being uninsured.



# www.premierhe.org

**3rd Annual Back to School Health & Safety Fest** Through the support of community partners, Premier hosted its 3rd Back to School Fest at Lewis Abraham Lacoochee Boys & Girls Club. **250 students** were supplied with backpacks, school supplies, health resources, free physicals and immunizations and oral health screenings.

#### **Inaugural Dentistry from the Heart**

Sponsored by Dr. Louis P. Cerillo, D.D.S, P.A General & Implant Dentistry, and hosted at Premier Community HealthCare, **80 uninsured patients** were provided with free dental services including cleanings, fillings and extractions by an amazing group of volunteers.

Women's Health Day – January Children's Dental Day – February Farmworker's Health Day – March Back to School Health & Safety Fest – August Dentistry from the Heart – October



# **MARTHA'S STORY**



In November 2013, I began experiencing severe back, shoulder and elbow pain due to the physical requirements of my job. At the time, I did not have health insurance and was unsure how I could afford proper medical care. At the recommendation of a dear friend, I contacted Premier Community HealthCare.

The team worked quickly to schedule my appointment. From the moment I met my provider, I knew that Premier would be my choice for a medical home. I was treated with kindness, compassion and sensitivity. After my first appointment, I noticed a considerable decrease in pain and an increase in my confidence.

Premier is now my medical and dental home. Thanks to the team and the resources they provided my overall health and lifestyle are improving. The staff at Premier have become like family and have supported me every step of the way. I am very grateful to be a patient at Premier Community HealthCare.

# MIGRANT & SEASONAL AGRICULTURAL WORKERS Caring for the medically underserved population According to a 2011 report of the Bureau of Labor Statistics, of the U.S. Department of Labor, agriculture remains one of the most dangerous industries in the United States, with some of the highest incidence of industrial settings, such as working with heavy machinery and hard physical labor. Agricultural workers also face unique occupational hazards specific to farm work, such as pesticide exposure, skin disorders, infectious diseases, respiratory problems, hearing and vision disorders and musculoskeletal injuries. With compassion for this special population, Premier served 2,106 migrant and seasonal agricultural workers.

## STATEMENT OF ACTIVITIES

Year Ended December 2016

# Operating Revenue and Support Support:

Government Grants \$6,532,865

Contributions \$3,550

In Kind \$576,161

Revenue \$8,242,503

Total Revenue and Support \$15,355,079

#### **Operating Expenses and Losses**

**Program Services** 

Medical \$9,297,881

Dental \$1,800,613

Patient Education & \$1,178,848

**Support Services** 

#### **Supporting Services**

Administrative \$2,900,521

Development \$31,556

**Total Expenses** \$15,209,419

Net Assets Beginning \$8,244,429

Net Assets Ending \$8,562,594

Increase (Decrease) \$318,165

in Net Assets

Private Support .01%

**Government Grants**43%

2016 Sources of Support

Revenue

In-Kind 4%



Premier Community HealthCare Group, Inc. (Premier) is a non-profit community health center dedicated to providing high quality, affordable and accessible medical care to Medicaid/Medicare recipients and the uninsured and underserved communities. With 10 locations throughout Pasco and Hernando Counties to serve patients, Premier provides a full range of comprehensive primary care medical services that include Family Medicine, Pediatrics, Dental, Behavioral Health, Obstetrics and Gynecology. Premier has been committed to serving the medically underserved areas with its longstanding presence in the community since 1979.

#### **BOARD OF DIRECTORS**

Marla Banta Director

Lillian Mutava Director

**Christine Collins** 

**Jessica Pent** 

Director

Director

**Nelson Cruz** Vice Chair

**Brenton Peterson** 

Director

**Dawn Enright** Secretary

**Tristan Peterson-Yarqus** 

Chair

Carmen Meza Director

**Tom Stearns** Treasurer

#### LEADERSHIP TEAM

Joseph Resnick, MHA, FACHE Chief Executive Officer

Donna B. DeLong, CPA, MBA Chief Financial Officer

Joseph W. King III, MD, FACOG Chief Medical Officer

Jackie Florez, MBA **Human Resources Officer** 

Jose Peralta, DDS Dental & Associate **Medical Director** 

Maricela Siller, MBA Compliance Officer

Cheryl Pollock, GPC, M.Ed Chief Development & Communications Officer

**Dinah Deal-Grant, RN Nursing Director** 

Sheila Green, MCSE, MCSA, CCNA, A+, NET+ IT Director

Gabriela Herrera **Operations Director** 

#### **LOCATIONS**

- 1. Lacoochee Family Health Center 38724 Mudcat Grant Boulevard | Dade City, FL 33523
- 2. Dade City Dental Center 37944 Pasco Avenue | Dade City, FL 33525
- 3. Dade City Behavioral Health Center 37944 Pasco Avenue| Dade City, FL 33525
- 4. Dade City Family Health Center 14027 5th Street | Dade City, FL 33525
- 5. Zephyrhills Family Health Center 37920 Medical Arts Court | Zephyrhills, FL 33541
- 6. Women's Health Center 38030 Daughtery Road | Zephyrhills, FL 33540
- 7. Hudson Family Health Center 11611 Denton Avenue | Hudson, FL 34667
- 8. New Port Richey Family Health Center 2114 Seven Springs Boulevard | Trinity, FL 34655
- 9. Spring Hill Family Health Center 7551 Forest Oaks Boulevard | Spring Hill, FL 34606
- 10. Brooksville Family Health Center 300 South Main Street | Brooksville, FL 34601









Administration 37912 Church Ave, Dade City, FL 33525 352-518-2000 727-645-4185 www.PremierHC.org



